



The staff at Freedom Chevrolet recently received the top rating in a recent service and sales satisfaction survey.

Freedom Chevy gets top rating

Freedom Chevrolet of Fremont received the top rating in a recent survey of 60 regional car dealerships in both service and sales satisfaction.

The GM sponsored surveys involved dealerships from northern Indiana to Cadillac, encompassing all west Michigan GM dealers.

“Our customers have high expectations of us and we strive to meet those expectations,” said owner Steve Johnson. “We may be in

a smaller town, but we have the same equipment, the same training, the same standards of any dealers in the bigger cities.”

“Our staff is committed to delivering the best service possible,” added Service Manager Chuck Clark. “We value our customers and pride ourselves on quick response to any concerns. We call each customer after serving them to ensure their satisfaction. If there’s a problem, we work quickly

to rectify it.”

Both agreed on who deserves the bulk of the credit for the honor.

“Without our customers being happy with our work, we wouldn’t have been able to achieve the number one rating,” said Clark

“We have a huge amount of repeat customers,” added Johnson. “I’d like to think they come back because we’ve been able to make coming here a positive experience.”